Short Learning Programme on EMPLOYMENT RELATIONS ON ADVANCED EMPLOYMENT RELATIONS

(Proposed NQF 5)











NORTH-WEST UNIVERSITY [®] YUNIBESITI YA BOKONE-BOPHIRIMA NOORDWES-UNIVERSITEIT



Short Learning Programme on EMPLOYMENT RELATIONS ON ADVANCED EMPLOYMENT RELATIONS (Proposed NQF 5, Credit points 12)

Short Learning Programme on EMPLOYMENT RELATIONS ON ADVANCED EMPLOYMENT RELATIONS

This programme is rated at a proposed NQF level 5. Twelve (12) credit points and an assessment certificate can be earned, subject to successful completion of the assignment in the specified period stipulated at the event (14 weeks). If a participant chooses not to complete the assessed assignment, he/she will receive a certificate of attendance only.

WHO SHOULD ATTEND?

TARGET GROUP

All Practitioners, Public Service Officials of National, Local, Provincial Government and Parastatals Including:

- Customer Service Managers
- Communication Managers
- HR Managers
- Performance Managers
- Strategic Planning Managers
- Customer Managers
- Risk Managers
- Internal Auditors
- Supply Chain Managers
- Project Managers
- IT and ICT Managers
- Financial Managers
- Municipal Managers
- Municipal Divisional Managers
- Hospital Managers
- Trade Union Officials
- Shop Stewards
- Supervisory Managers
- Entrepreneurs
- Case study officers
- Branch Managers

LANGUAGE

The programme is presented in Enlish and Afrikaans on request.

ABOUT YOUR PRESENTER

Prof CJ Botha CHRP. BCom, BCom Hons, MCom, PhD (NWU) and ADLL (UJ)

Your course leader in Employment Relations on Advanced Employment Relations will be Prof CJ Botha CHRP, a senior lecturer with the NWU School of Business & Governance. He is a fully-registered Chartered Practitioner in the field of Labour Relations and Human Resources and will guide you in your studies in a practical and useful manner. With his vast practical experience of more than 20 years, he is more than equipped for excellent training in this field of study. Guest presenters will be used from time to time, but you will be notified well in advance of such an event.

The importance of sound Labour Relations within the Human Resource environment can never be over emphasised. The goals of any organisation or business are realised and reached through the hearts and minds of its people. This programme was developed with this as its philosophy and underlying building blocks. PLEASE TAKE NOTE!



PLEASE TAKE NOTE!

Great care was taken in the preparation and selection of your study material and therefore the NWU School of Business & Governance sincerely hopes that you will not only enjoy this programme in Employment Relations on Advanced Employment Relations, but will also find it helpful in your world of work. Especially the choice of textbook can provide you with a reference on your table and should be used whenever encountering a employment relations problem. Your textbook can be updated annually if you subscribe with the editors and should therefore not become outdated.

LEARNING OUTCOMES

| Module | Learning Outcome | Assessment Criteria |
|---|---|--|
| Module 1: Orientation and historical overview | After studying this module the learner should be able to: Define and explain what labour relations are comprehensively Explain a labour relations system Be aware of the parties to the relationship and how they interact Explain bipartism and tripartism | The assessor will know that the learner has achieved this outcome if the learner is able to:Explain, solve and discuss a labour relations problem |
| Module 2: Internal structures for managing labour relations and dispute settlement | After studying this module the learner should be able to: Position the labour relations function within the context of human resource management Identify internal structures in managing labour relations Discuss the functions of the CCMA | The assessor will know that the learner has achieved this outcome if the learner is able toComplete a discussion of the functions of the CCMA |
| Module 3: Labour Economics and comparative labour relations | After studying this module the learner should be able to: Discuss the characteristics of labour Compare labour relations in SA with certain other countries | The assessor will know that the learner has achieved this outcome if the learner is able to:Discuss comparative labour relations |
| Module 4: Negotiations and collective bargaining | After studying this module the learner should be able to: Define negotiations and collective bargaining Explain the stages in the negotiation process Discuss the negotiators' tools and techniques | The assessor will know that the learner has achieved this outcome if the learner is able to:Participate in a role-play on wage negotiations |
| Module 5: Employee participation and employment equity | After studying this module the learner should be able to: Give examples of employee participation Explain workplace forums Discuss unfair discrimination Discuss employment equity | The assessor will know that the learner has achieved this outcome if the learner is able to:Discuss the employment equity plan as part of a practical exercise |
| Module 6: Managing diversity and implications of new systems | After studying this module the learner should be able to: Explain what diversity means Provide a guide to the employer to implement diversity management Discuss the implications of the new systems in SA | The assessor will know that the learner has achieved this outcome if the learner is able to: Compile a guide to implement diversity management in the workplace |

Short Learning Programme on EMPLOYMENT RELATIONS ON ADVANCED EMPLOYMENT RELATIONS APPLICATION FORM

Applications must be accompanies by:

- The prescribed fees
- Two clear recent passport-size photographs
- A letter from the participant's employer in which:
 - the employer certifies that the participant meets the requirements; and
 - the employer grants permission for the participant to participate in the programme

We look forward to your participation in our programme.

Application for admission to the Short Learning Programme on Employment Relations on Advanced Employment Relations

- Strictly confidential
- Please complete in type or print-hand

A. Personal information

| Initials and surname | Title |
|---|-----------------------------|
| Names | Nickname |
| ID no. | Date of birth Y Y Y M M D D |
| Home address | |
| | Postal code |
| Tel no. (H) Area code No. | Cell no. |
| Nationality | |
| E-mail | |
| Postal address (if different from home address) | |
| | Postal code |
| Work address | |
| | Postal code |
| Tel no. (W) Area code No. Fa | ix no. Area code No. |

B. Post-school activities

Complete in reverse order (starting with the most recent) all tertiary academic work, including qualifications (compulsory for evaluation purpose).

| University/College/Technikon | Period (Year) | | |
|------------------------------|---------------|----|--|
| | From | То | |
| | | | |
| | | | |
| | | | |
| | | | |

| Name of Degree/Diploma/Certificate | Study completed | | |
|------------------------------------|-----------------|----|--|
| | Yes No | No | |
| | | | |
| | | | |
| | | | |



NB! latest version of ADOBE ACROBAT READER before attempting to complete the form.

C. Employment Record

Please record your most recent positions of employment, starting with your present position.

| Name of Company | Industry | Title or Position | Da | ite |
|---|--|---|------------------|---------|
| Name of Company | Industry | The of Position | From | То |
| | | | | |
| | | | | |
| | | | | |
| Controlling Company | | | | |
| ubsidiary/Section | | | | |
| lature of Business | | | | |
| itle Position | | | | |
| lumber of Employees | | | | |
| lumber of Years in Position | | | | |
| | learn from each other. To facilitate t | he condition that participants should b his process, you are requested to supply | | |
| D. Payment Options (Please requ | est an invoice before making a payn | nent) | | |
| Payment enclosed (Please mark app | propriate box) Cheque | Postal order Transfer | RealPay | |
| Account details ABSA Bank Account No. 670 642 313 Branch Code 632005 Ref: Invoice Number | Cheques should be made North-West University (No cash please) | e out to: Please fax proof of p Fax No. 086 760 944 Attention: Shemene H | 17 | |
| | idy fees immediately, please comple | te the RealPay debit order option form. | (Available on re | equest) |
| | owing details for invoicing purposes | | | |
| Registered Company Name | | | | |
| Company Vat Reg. No. | | | | |
| Company Address Details: | | | | |
| | | Pos | tal Code | |
| Contact Credentials of Creditors De | partment | | | |
| Contact Name | | | | |
| el No. Area Code | lo. | | | |
| E. Submit Please post your completed appli Admin Officer: Short Learning Prog Advanced Employment Relations WUU School of Business & Governa Private Bag X6001, NWU Internal Box No. 296 Potchefstroom, 2520 | ramme in Employment Relations on | Signature of Candidate | | D |
| | Reset form | | M M D | U |

North-West University; Private Bag X6001, Potchefstroom, 2520 E-mail: pbsinfo@nwu.ac.za

Shemene Kok Tel: 018 285 2327

http://commerce.nwu.ac.za/business-school/



